

UNIT 15: AT THE PHARMACY



ELENE



SITUATED ENGLISH **STUDY & LEARN**

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SECTION A

KEY VOCABULARY



Cough syrup/cough medicine



Antibiotic



Vaccine



Nose drops



Pills (Tablet-Capsule)



Lozenge



Antiseptic cream



Aspirin



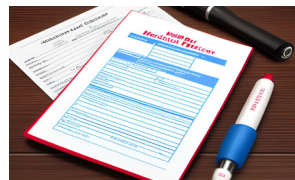
Painkiller



Steroid



Bandage



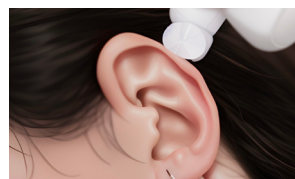
Prescription



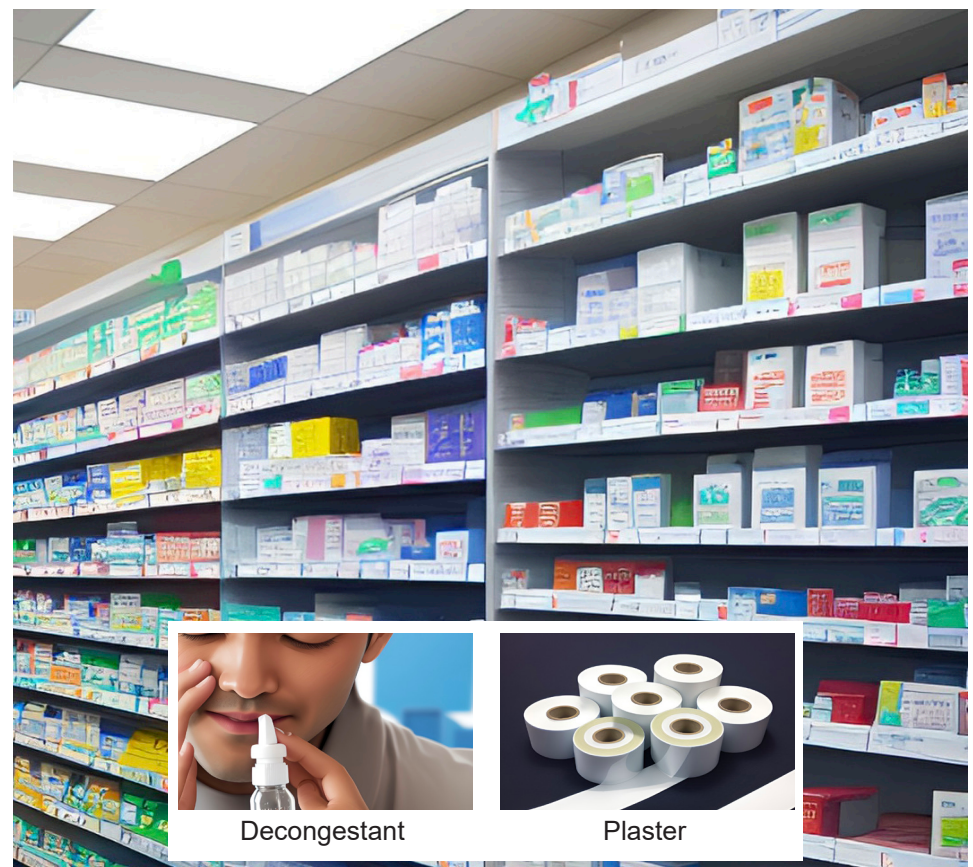
Pharmacy



Thermometer



Ear drops



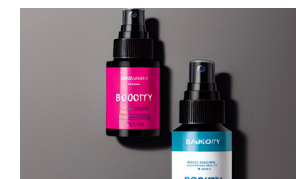
Decongestant



Plaster



Cotton buds



Insect spray



Pharmacist

SECTION B

What you might hear and see



- How can I help you today?
- Do you have a prescription for this?
- You'll need a prescription for this.
- You need to talk to a doctor about that.
- Do you have an infection?
- Do you have pain or a fever?
- This medicine should help clear it up.
- This works well on sunburns.
- I'm sorry, but we don't have any antiseptic cream.
- How long have you had this headache?



SECTION C

What you might need to SAY or ASK in this place

| | |
|---|---|
| <i>Greetings</i> | Hello Good morning Good afternoon |
| <i>Thanking</i> | Thanks Thank you Thanks a lot Thank you very much |
| <i>Patient's statements and questions</i> | I have a bad headache. I need some painkillers. I need something for constipation. Have you got anything for an insect bite? I've got a bit of a sunburn. What would you recommend? I have got my prescription here with me. Are there any side effects from this medicine? How often should I take this medicine? How much does it cost? |
| <i>Leave-taking expressions</i> | Good bye Have a good day |

SECTION D

Basic Dialogues at the Pharmacy

At the Pharmacy



Pharmacist: Can I see your prescription, please?

Patient: Here it is.

Pharmacist: Can you just sign here?

Patient: Sure. Are there any special instructions about this cream?

Pharmacist: You need to apply it twice a day. In the morning and at night time.

Patient: Okay, thanks. Do I need to pay for it? How much is it?

Pharmacist: 9.40 euros, please.

Patient: Here you are. Good bye.

Pharmacist: Thanks. Take care of yourself.

Patient: Do you have a first-aid kit?

Pharmacist: Yes, we do.

Patient: Can I get this medicine without a prescription?

Pharmacist: No, I am afraid not. I can't give it to you without a prescription.

Patient: How should I use this medicine?

Pharmacist: You will take this medicine twice a day, in the morning and in the evening.

Patient: Okay, how long do I need to take them for?

Pharmacist: One week for this one. It is important that you finish all of the pills in the package.

Patient: Alright, and I also want a pack of cotton, please.

Pharmacist: Okay, here you are.

Patient: Thanks, bye!

Pharmacist: I am glad that we can help you.

Patient: Hello, could you prepare this prescription please?

Pharmacist: Sure, I would be happy to help. Could I have your prescription please?

Patient: Here is my prescription. When will it be ready?

Pharmacist: It will be ready in just five minutes.

Patient: Is my prescription ready?

Pharmacist: Yes, here it is. You are all set.

Patient: How much do I have to pay?

Pharmacist: Well, that will be 33 euros.

Patient: Here is the money.

Pharmacist: Thank you. Here is your receipt.

Patient: Thank you for your help. Have a good day.

Pharmacist: Thanks, have a good day.

Patient: I've got a bit of a stomachache. What would you recommend?

Pharmacist: How long have you had this stomachache?

Patient: Since yesterday morning.

Pharmacist: Okay, do you have a fever?

Patient: No, I don't.

Pharmacist: Okay, I can recommend this pill. Take it once a day. This will help you feel better.

FINAL STEP

Exercises

Write down the words used for the pictures below.



.....

.....

.....

.....

Fill in the Dialogue below.

Pharmacist: Hello. How can I help you?

Tourist: Perfect.

Pharmacist: Okay, take this. It works well on sunburns.

Tourist: Perfect.

Pharmacist: Apply it twice a day.

Put a tick next to the statements you say or hear at the pharmacy.

- Take this pill three times a day.
- Have you got a bigger size?
- Can you give me something for a headache?
- I prefer first class.
- I want cough syrup.
- Call me when you are ready.
- I am ready to order.
- Here is my prescription.

FINAL STEP

Exercises

Dialogue at the pharmacy: Elene and Erasmus are at the pharmacy.



Read the dialogue below and fill in the blanks with the most appropriate option.

- a) You need to take this pill twice a day.
- b) Is there anything else you want?
- c) I'll pay by credit card.
- d) You need to take them for a week.
- e) I have this prescription.
- f) You may feel a little dizzy.

Pharmacist: Good afternoon. How may I help you?
Erasmus: Good afternoon
Pharmacist: Let me see that, please. Alright, give me a minute, please. Here you are.
Erasmus: Yes, do you have any stomachache medication?
Pharmacist: Yes, we do. Here you are.
Erasmus: Can you tell me how to use it, please?
Pharmacist: Take one in the morning and one at night before sleeping.
Erasmus: How long do I need to take them for?
Pharmacist:
Erasmus: Are there any side effects?
Pharmacist: But you don't need to worry. Is there anything else?
Erasmus: No, that's all. How much does it cost?
Pharmacist: That's 8.95, please.
Erasmus: Here it is.
Pharmacist: Thank you. Have a nice day.



VIDEOS

External Video Links

- <https://www.youtube.com/watch?v=ma8Yd25t1fE&t=227s>

