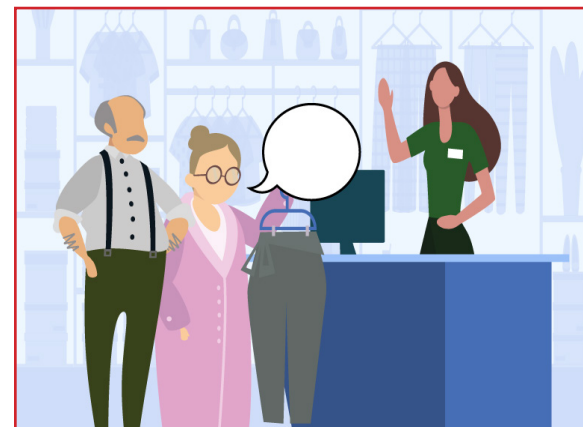


# UNIT 14: AT THE CLOTHES SHOP



**ELENE**



## **SITUATED ENGLISH** **STUDY & LEARN**

**2021-1-PL01-KA220-ADU-000033465**



**Co-funded by  
the European Union**

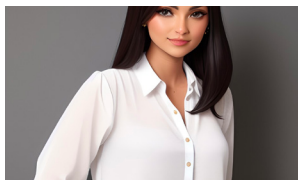
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# SECTION A

## KEY VOCABULARY



Checkout counter



Blouse



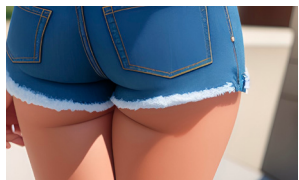
Sweater-Pullover-Jumper



Jeans



Suit



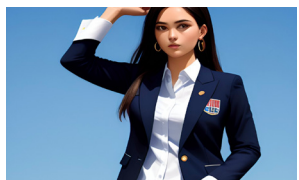
Shorts



Shirt



Waistcoat



Blazer



Shoes-Boots-Sneakers



Shop assistant



Receipt



Trousers



Socks



Scarf



Skirt



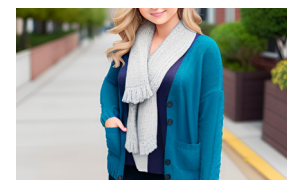
Dress



Raincoat



Jacket


Fitting room/  
changing room


Cardigan

# SECTION B

## What you might hear and see



- How can I help you?
- May I help you?
- We accept all major credit cards.
- What shoe size are you?
- Shall I get you a bigger size?



# SECTION C

## What you might need to SAY or ASK in this place

<i>Greetings</i>	Hello Good morning Good afternoon
<i>Thanking</i>	Thank you for your help
<i>Customer's statements and questions</i>	I am looking for a pair of shoes. How much is this? Is this on sale? Could I try these trousers on? Do you have this in a different color? Have you got these trousers in gray? I'm looking for a size 30. Have you got this in a smaller size, please? Where are the changing rooms, please? Where's the checkout counter? Do you accept credit cards? Can I pay in cash?
<i>Leave-taking expressions</i>	Good bye Have a good day



# SECTION D

## Basic Dialogues at the Clothes Shop

### At the clothes shop



**Customer:** Wow! This is such a beautiful dress.

**Shop assistant:** Can I help you ma'am?

**Customer:** No, thanks. I am just looking.

**Shop assistant:** Okay. If you need any help, just call me.

**Customer:** I really like this dress. What size is this?

**Shop assistant:** It is a small size. Would you like to see it?

**Customer:** Yes, please.

**Customer:** I like this shirt. Can I try it on?

**Shop assistant:** Sure. The changing room is over there.

**Customer:** Thanks.

**Shop assistant:** Does it fit you well?

**Customer:** Yes. How much is it?

**Shop assistant:** It's 275 euros, with tax.

**Customer:** Oh! That's a bit expensive.

**Shop assistant:** Yes, you're right. But it is good quality and a brand-name shirt.

**Customer:** Okay. I will take it. Do you accept credit cards?

**Shop assistant:** Yes, ma'am.

**Customer:** Here it is.

**Shop assistant:** Thank you. Here is your card ma'am.

**Customer:** Thanks. Can I have a receipt?

**Shop assistant:** Sure. Here it is.

**Customer:** Thank you!

**Customer:** Excuse me. How much are these shoes?

**Shop assistant:** They are only 50 euros.

**Customer:** Wow. It's a great deal!

**Shop assistant:** These are on sale today. They are 70 % off.

**Customer:** I will take them.

**Shop assistant:** How can I help you, sir?

**Customer:** I want a green tie, please.

**Shop assistant:** Sorry sir. We don't have any green ties. We do have other colors though.

Would you like to have a look?

**Customer:** Okay. I like this red one. How much is it?

**Shop assistant:** It's 30 Euros. This color is really nice.

**Customer:** Okay, I will take it.

**Shop assistant:** We have a great deal today.

**Customer:** Oh, really? What is the deal?

**Shop assistant:** Buy one and get one for free.

**Customer:** Wow. May I choose a different color?

**Shop assistant:** Sure, sir. It's up to you.

**Customer:** Okay. I will take this blue one.

# SECTION D

## Basic Dialogues at the Clothes Shop



**Shop assistant:** Can I help you, ma'am?

**Customer:** Yes, I am looking for a coat.

**Shop assistant:** Follow me this way ma'am. These are the coats. What size do you want?

**Customer:** A large size, please.

**Shop assistant:** What color would you like?

**Customer:** Black, please.

**Shop assistant:** Take a look at this one. I am sure you will like it.

**Customer:** It looks nice. Where can I try it on?

**Shop assistant:** The changing room is behind you on the right. How is it? Did you like it?

**Customer:** Yes, I like it. It fits me well. How much is it?

**Shop assistant:** It is 149 euros. You are lucky. All coats are on sale today.

**Customer:** That sounds great.

**Shop assistant:** How would you like to pay?

**Customer:** In cash. Here you are.

**Shop assistant:** Thank you and here is your receipt.

**Customer:** Thanks. Have a good day.

**Shop assistant:** Good morning. Can I help you?

**Customer:** Good morning. Yes, I am looking for a dress for a wedding.

**Shop assistant:** What color would you like?

**Customer:** What colors do you have?

**Shop assistant:** We have got all colors. What about red?

**Customer:** That sounds great. Have you got a large size?

**Shop assistant:** Yes, we do. Here you are.

**Customer:** Can I try it on?

**Shop assistant:** Yes, you can. The changing room is right over there.

**Customer:** It's a bit big. Have you got a smaller one?

**Shop assistant:** Yes, would you like to try it on?

**Customer:** Yes, please.

**Shop assistant:** Okay. I'll be back in a minute. Here you are.

**Customer:** It fits perfectly. How much is it?

**Shop assistant:** It is 85 euros.

**Customer:** Well, I love the dress, I'll take it.

**Shop assistant:** Yes, sure. Do you need anything else?

**Customer:** Oh, I also want to buy a pair of shoes.

**Shop assistant:** What color would you like?

**Customer:** Beige, please. Are they size 8?

**Shop assistant:** Yes. They are.

**Customer:** Okay. I am buying the dress and the shoes. Here is my credit card.

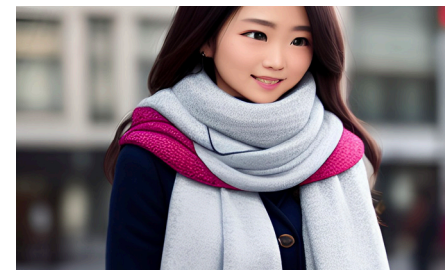
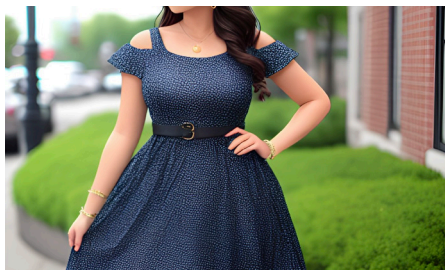
**Shop assistant:** Okay, thanks for shopping here.

**Customer:** Thank you. Goodbye.

# FINAL STEP

## Exercises

Write down the words used for the pictures below.



Fill in the Dialogue below.

**Tourist:** Excuse me! .....

**Shop assistant:** Yes, all coats are on sale now.

**Tourist:** Perfect. ....

**Shop assistant:** The changing rooms are right over there.

Put a tick next to the statements you say or hear at the clothes shop.

- |                          |                                 |
|--------------------------|---------------------------------|
| <input type="checkbox"/> | Thanks for shopping here.       |
| <input type="checkbox"/> | How much is the fare?           |
| <input type="checkbox"/> | I'd like a chicken sandwich.    |
| <input type="checkbox"/> | Take bus number 12.             |
| <input type="checkbox"/> | Can I pay by credit card?       |
| <input type="checkbox"/> | May I choose a different color? |
| <input type="checkbox"/> | It takes twenty-five minutes.   |

# FINAL STEP

## Exercises

*Dialogue at the clothes shop: Elene and Erasmus are shopping.*



*Read the dialogue below and fill in the blanks with the most appropriate option.*

- a) How will you pay?
- b) Can I have a discount?
- c) Here is your change.
- d) Let me check it, please.
- e) Can I take a look?
- f) What size are these?

**Shop assistant:** Hello, ma'am. How can I help you?

**Elene:** I really like these boots.

**Shop assistant:** Sure ma'am, here you are.

**Elene:** These are really beautiful.

**Shop assistant:** Size 7.

**Elene:** Can I get a size 8?

**Shop assistant:** Yes, ma'am. Just a second please. Here you are. You can try these on.

**Elene:** They are too tight. Could you get me a bigger size?

**Shop assistant:** Well, I am not sure if we have a bigger size. ....  
..... Good news. We have one pair left.

Here you are.

**Elene:** That's perfect. How much are these?

**Shop assistant:** They're 249 euros.

**Elene:** .....

**Shop assistant:** Sorry, ma'am. I can't help you with this, but I can show you some boots that are on sale now.

**Elene:** No, thanks. I like these boots and I'll take them.

**Shop assistant:** Sure madam. Follow me, please.

.....? Cash or card?

**Elene:** Cash. Here it is.

**Shop assistant:** ..... Have a nice day.

**Elene:** Thank you, goodbye



# VIDEOS

## External Video Links

- <https://www.youtube.com/watch?v=b5t9K-Mb7wc&t=310s>
- <https://www.youtube.com/watch?v=nBtyWrwahWo>
- <https://www.youtube.com/watch?v=Chm4tU1tOlo>

ELENE COURSE



SCAN ME



ELENE PLAYLIST



SCAN ME