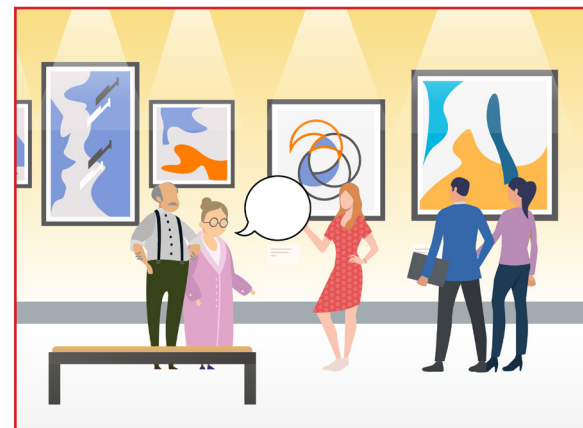
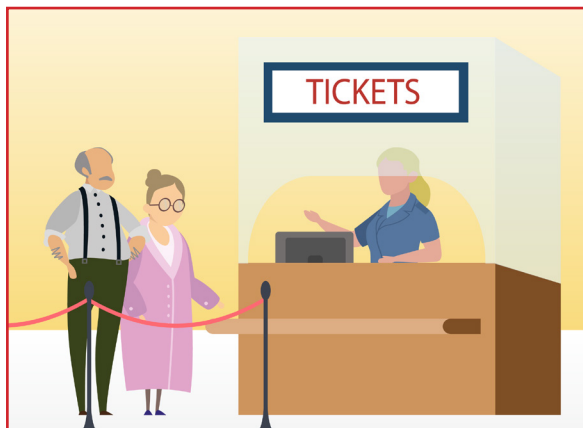


UNIT 8: AT THE MUSEUM



ELENE

SITUATED ENGLISH **STUDY & LEARN**

2021-1-PL01-KA220-ADU-000033465



**Co-funded by
the European Union**

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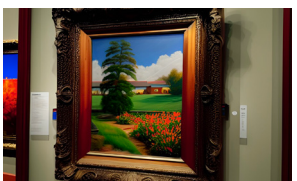
SECTION A

KEY VOCABULARY



Exit


Pamphlets
(map of the museum)

Personal item
storage office


Painting



Visitor



Security officer



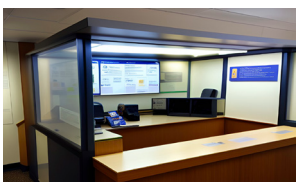
Museum cafe



Tour guide



Gift shop



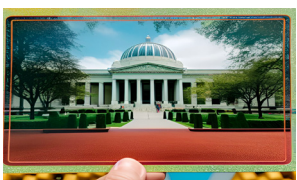
Ticket office



Entrance



Work of art


Admission ticket
Entrance ticket

Body scan &
Metal detector


Museum guide/booklet



Sculpture



Gallery



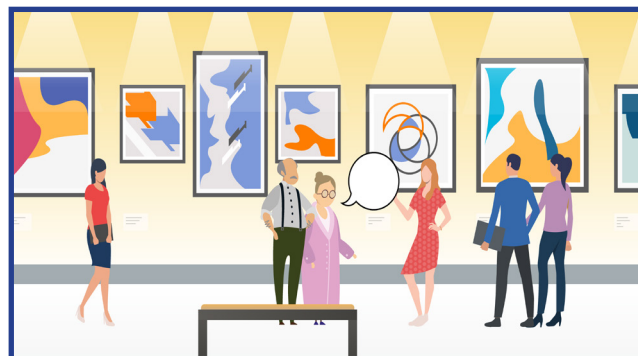
Information board

SECTION B

What you might hear and see



- Free admission
- No photography please
- No smoking
- Cafe
- Gift shop
- Cloakroom
- Customer Service Desk
- Please do not touch



- We're open from 10 a.m. to 7 p.m. all week, except on Mondays.
- You have to leave your backpack in the personal item storage office.
- You can take pictures, but flash photography is prohibited.
- It's 12 euros for adults, 6 euros for senior citizens.
- Would you like an audio-guide?
- How would you like to pay?
- The art gallery is on the third floor.
- Please check the floor plan.



- Pass through the body scan and put any handbags through the metal detector.



SECTION C

What you might need to SAY or ASK in this place

<i>Greetings</i>	Hello Good morning Good afternoon
<i>Thanking</i>	Thank you Thanks a lot Thank you for your help
<i>Asking questions to the museum officer</i>	Excuse me, when will the museum close? How much is it to get in? How much is admission? Do you offer any discounts on admission? Two tickets, please. Are there any guided tours? Are there any special exhibitions on right now? Which exhibit is the most popular? Is there a discount for senior citizens? Are the tours in groups? Do you offer 1-on-1 tours?
<i>Asking questions to the museum</i>	Which way to the art gallery? What floor are the paintings on? Can I take photographs? Do you have a plan of the museum? Which exhibit would you recommend we start with? Where is the museum shop? Is there a cafe in the museum?
<i>Leave-taking expressions</i>	Good bye Have a good day Thanks a lot, have a nice day.

SECTION D

Basic Dialogues at the Museum

Talking to a museum guide



Visitor: Excuse me. May I know which way is to the art gallery?

Guide: Sure sir. It's on the second floor.

Visitor: This museum is large. It is difficult to find everything.

Guide: Please check the floor plan near the stairs.

Visitor: Oh, thank you. Do you have the booklet guide to the museum?

Guide: Yes, we do. Here is one for you.

Visitor: Thank you.

Security



Security officer: Excuse me. You have to leave your bags in the cloakroom.

Visitor: Oh, sorry. Can you tell me where it is?

Security officer: It's just over there, behind the ticket office.

Getting the entry tickets



Visitor: Two tickets, please.

Ticket officer: Sure ma'am. How would you like to pay?

Visitor: How much are the tickets?

Ticket officer: 14 euros for adults. Your total is 28 euros.

Visitor: I'd like to pay by card. Are there any guided tours today?

Ticket officer: Yes, we do.

Visitor: What time will the next guided tour start?

Ticket officer: It'll start in 30 minutes.

Visitor: Thank you for your help.

FINAL STEP

Exercises

Write down the words used for the pictures below.



Fill in the Dialogue below.

Ticket officer: Welcome, sir. May I help you, please?

Visitor:

Ticket officer: Admission to our museum is free.

Visitor:

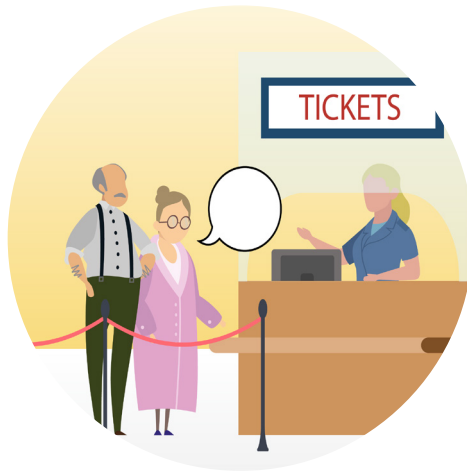
Put a tick next to the statements you hear at the museum.

- | | |
|--------------------------|--|
| ☐ | You have to leave your backpack in the personal item storage office. |
| ☐ | Pass through the body scan. |
| ☐ | What time is your flight? |
| ☐ | Please check the floor plan. |
| ☐ | How long are you staying for? |
| ☐ | You can take pictures, but flash photography is forbidden. |
| ☐ | Do you want a window seat or an aisle seat? |

FINAL STEP

Exercises

Dialogue at the museum: Elene and Erasmus are visiting the museum in the city.



Read the dialogue below and fill in the blanks with the most appropriate option.

- How much are the tickets?
- Excuse me?
- Do you accept credit cards?
- General admission to our museum is free.
- Are there any special exhibitions on now?
- How much should I pay in total?

Ticket officer: Good morning ma'am. Can I help you?

Elene: Hello. I'd like two tickets, please.

Ticket officer: You just have to pay separately for the exhibitions.

Elene: Oh great!

Ticket officer: We have Leonardo da Vinci at the moment. I would recommend it.

We also have exhibitions by Picasso and Rembrandt.

Elene: I'd like to see the Leonardo da Vinci exhibition.

.....

Ticket officer: They're 19 euros for adults.

Elene: Okay, two adults, please.

Ticket officer: What time would you like the ticket for?

Elene:

Ticket officer: It is 10:05 now. I can give you the ticket for the ten-fifteen entrance slot.

Elene: That's fine.?

Ticket officer: That's 38 euros, please. How would you like to pay?

Elene: I would like to pay by card.?

Ticket officer: Yes, we accept all major cards.

Elene: Okay, here is my credit card.

Ticket officer: Thank you, ma'am. Here is your credit card and tickets. Enjoy your visit.

Elene: Thank you. Goodbye.

VIDEOS

External Video Links

- <https://www.youtube.com/watch?v=rXFLNTIG4BI&t=330s>
- <https://www.youtube.com/watch?v=ww8FkvuhMRU>
- <https://www.youtube.com/watch?v=tvkkUQtH28g&t=14s>

