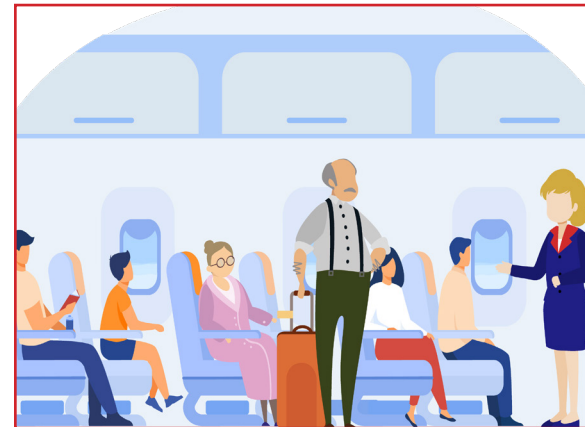


# UNIT 2: ON THE PLANE



**ELENE**

## **SITUATED ENGLISH** **STUDY & LEARN**

**2021-1-PL01-KA220-ADU-000033465**



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# SECTION A

# KEY VOCABULARY



Oxygen mask



Life vest



Overhead locker



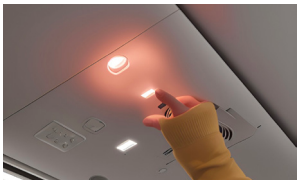
Seat



Flight attendants



Pilot



Call light



Aisle seat



Aircraft



Hand baggage



Cabin



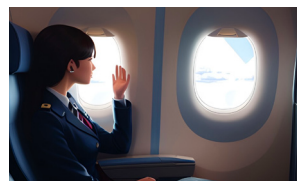
Airline



Blanket



Window blind



Window seat



Seatbelt



Emergency exit



Aisle

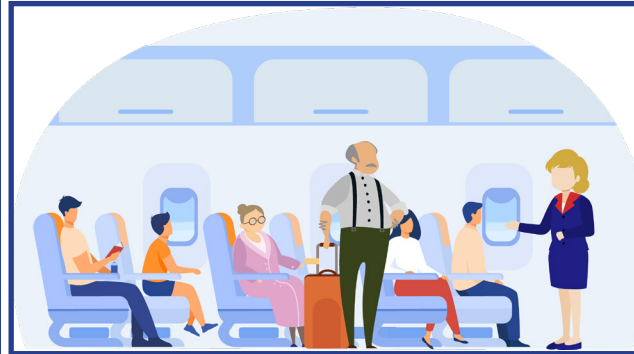


# SECTION B

## What you might hear and see



- Good morning, ladies and gentlemen and dear children.
- Welcome on board.
- Can I see your boarding pass, please?



- Please secure all baggage underneath your seat or in the overhead locker.
- Please stow your hand luggage carefully in the overhead locker.



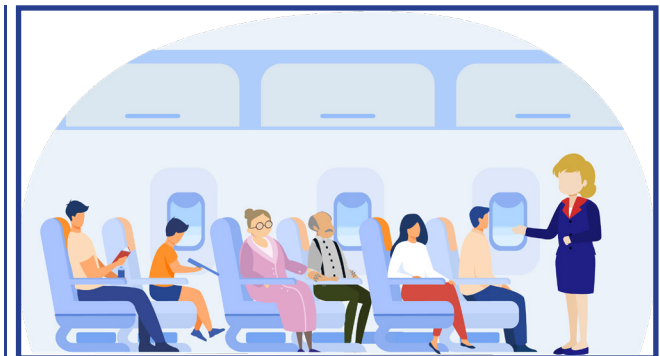
- Please take your seat and fasten your seat belt.
- Please make sure your seat belts are fastened.



- Please switch your mobile phones and all other electronic devices to flight mode.
- Turn off all personal electronic devices, please.



- We remind you that this is a non-smoking flight.
- Smoking is prohibited on the entire aircraft, including the lavatories.



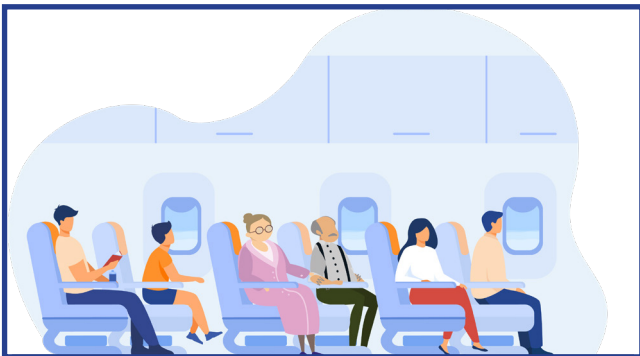
- Ladies and Gentlemen, as we start our descent, please make sure your seat backs and tray tables are in their full, upright position.

# SECTION B

## What you might hear and see



- Good afternoon, dear passengers.
- This is your captain speaking.
- There might be a little turbulence.
- We wish you a pleasant flight.



- Ladies and Gentlemen welcome on board Turkish Airlines, flying from Istanbul to Warsaw.
- We are now crossing a zone of turbulence.
- Please return your seats and keep your seat belts fastened.
- We hope you enjoyed your flight.
- Thank you for choosing Turkish Airlines.



# SECTION C

## What you might need to SAY or ASK in this place

<i>Greetings</i>	Hello Good morning Good afternoon Good evening
<i>Thanking</i>	Thank you Thanks a lot Thank you very much
<i>Asking for something</i>	Can I have a blanket, please? Can I have a pair of headphones/earbuds? Could I have some water? Could I have some extra napkins? Could I pay in euros? May I change my seat? Could you help me put this bag in the overhead locker, please? Can you show my seat, please?
<i>Leave-taking expressions</i>	Have a good day. Thank you. Have a nice day.

# SECTION D

## Basic Dialogues on the Plane

### Food and drink services

**Flight Attendant:** Good evening! Would you like to eat chicken or pasta?

**Passenger:** Chicken please, thank you.

**Flight Attendant:** Would you like to drink something?

**Passenger:** Yes, please.

**Flight Attendant:** What would you like to drink?

**Passenger:** Coffee please.

**Flight attendant:** Would you like anything in your coffee? Cream or sugar?

**Passenger:** Just cream, thank you.

---

**Flight attendant:** Chicken or pasta?

**Passenger:** Sorry?

**Flight attendant:** Would you like to have chicken or pasta?

**Passenger:** I'll have the chicken.

**Flight attendant:** Anything to drink?

**Passenger:** What kind of drinks do you have?

**Flight attendant:** We have cold and hot drinks.

**Passenger:** Mineral water, no ice, please.

**Flight attendant:** Here you go.

---

**Flight attendant:** Chicken or pasta?

**Passenger:** Sorry?

**Flight attendant:** Would you like to have chicken or pasta?

**Passenger:** I'll have the chicken.

**Flight attendant:** Anything to drink?

**Passenger:** What kind of drinks do you have?

### On board



**Flight Attendant:** Good morning. Welcome on board.

**Passenger:** Good morning. Thank you.

Where is my seat, please?

**Flight Attendant:** Please check the number on your boarding pass. You can see it here.

**Passenger:** Oh, thank you.

**Flight Attendant:** Have a nice flight.



**Flight attendant:** We have cold and hot drinks.

**Passenger:** Mineral water, no ice, please.

**Flight attendant:** Here you go.

**Passenger:** Thanks.

# SECTION D

## Basic Dialogues at the Airport

### Departure

**Flight attendant:** Excuse me, sir. Can you please put all phones and mobile devices away? We are preparing for take off.

**Passenger:** Yes, sure. I'm sorry.

**Flight attendant:** Can you also fasten your seatbelt, please?

**Passenger:** Okay.

**Flight attendant:** Please put your bag under your seat.

**Passenger:** Oh, okay.

**Flight attendant:** Please open your window blind.

**Passenger:** Sure.

**Flight attendant:** Please close your tray table.

**Passenger:** Okay.



### Anxiety



**Flight attendant:** You pressed the call light ma'am, is everything okay?

**Passenger:** I do not feel well.

**Flight attendant:** What is the problem?

**Passenger:** I feel very nervous, and I am scared.

**Flight attendant:** I understand, it is quite normal for some people.

**Passenger:** I feel like there is something wrong.

**Flight attendant:** Please do not worry, ma'am. So far, everything has gone as it should.

**Passenger:** Do you expect any turbulence?

**Flight attendant:** There may be a little turbulence, but nothing serious.

Would you like something to drink to help you feel better?

**Passenger:** Thank you, some water would help.

**Flight attendant:** Sure, I'll come back in a minute.

# SECTION D

## Basic Dialogues at the Airport

### Asking for something

**Passenger:** Excuse me, would it be possible to change seats with someone?

My wife and I would like to sit together.

**Flight attendant:** Certainly, sir. For now, please take your seat, and once the plane takes off, I'll help you with that.

**Passenger:** Thank you. Could you help me put this bag in the overhead locker?

**Flight attendant:** Sure... there you go.



### Finding your seat



**Passenger 1:** I'm sorry, I think you're sitting in the wrong seat.

**Passenger 2:** Oh, let me check my boarding pass.

Yes, I'm sorry, my mistake.

**Passenger 1:** No problem. I'm going to move anyway. My husband and I would like to sit together.

**Passenger 2:** Oh, well, I can switch places with your husband. That way you two can sit together.

**Passenger 1:** That would be great! Thanks a lot.

# FINAL STEP

## Exercises

Write down the words used for the pictures below.



.....



.....



.....



.....

Fill in the Dialogue below.

**Service agent:** Welcome on board. What would you like to drink?

**Passenger:** .....

**Service agent:** Would you like chicken or pasta?

**Passenger:** .....

Put a tick next to the statements you hear on the plane.

- Please close your tray tables.
- Can I see your passport?
- Open your window blinds.
- Fasten your seatbelts.
- Remove the coins from your pocket.

# FINAL STEP

## Exercises

*Dialogue on the plane: Elene and Erasmus are on the plane.*



**Fill in the blanks with the most appropriate option.**

- a) I want a diet coke.
- b) Here you are.
- c) Thank you so much.
- d) Yes please, can I have an extra napkin?
- e) I'll have the chicken.

**Flight attendant:** Would you like chicken or pasta?

**Erasmus:** .....

**Flight attendant:** Anything to drink?

**Erasmus:** What kind of soda do you have?

**Flight attendant:** Coke, Diet Coke, Sprite and Orange.

**Erasmus:** .....

**Flight attendant:** With ice or without ice?

**Erasmus:** Without ice, please.

**Flight attendant:** .....

**Erasmus:** Thanks.

**Flight attendant:** Would you like to have anything else, sir?

**Erasmus:**.....

**Flight attendant:** Of course, sir.

**Erasmus:** .....

# VIDEOS

## External Video Links

- <https://youtu.be/shGha68qLvY>
- <https://www.youtube.com/watch?v=GzF9ed1Cftg>
- <https://www.youtube.com/watch?v=VTU8hdMb8hE>

