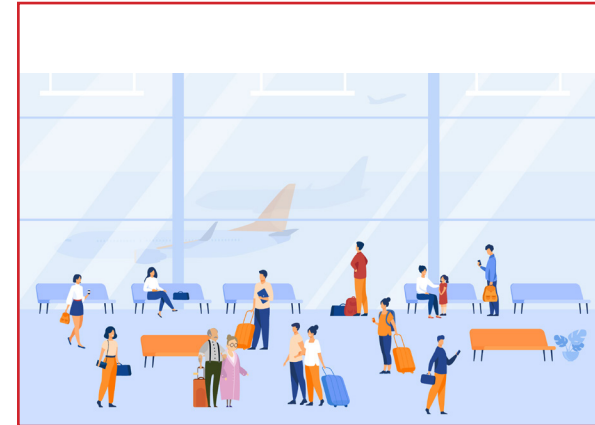
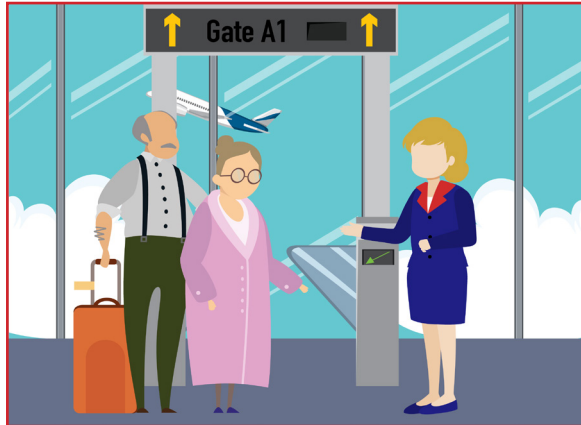


UNIT 1: AT THE AIRPORT



ELENE

SITUATED ENGLISH **STUDY & LEARN**

2021-1-PL01-KA220-ADU-000033465



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SECTION A

KEY VOCABULARY



Hand luggage/
Carry-on bag



Land



Flight information
screenbag



Suitcase



Baggage carousel



Passport



Taxi



Aisle seat



Airport



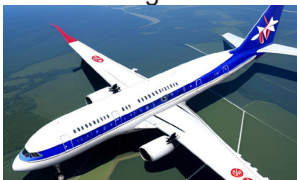
Boarding pass/
Boarding card



Take off



Travel



Airplane



Check-in desk attendant



Baggage/Luggage



Passenger



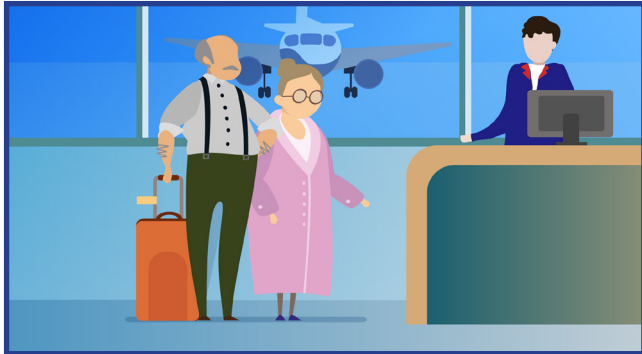
Window Seat



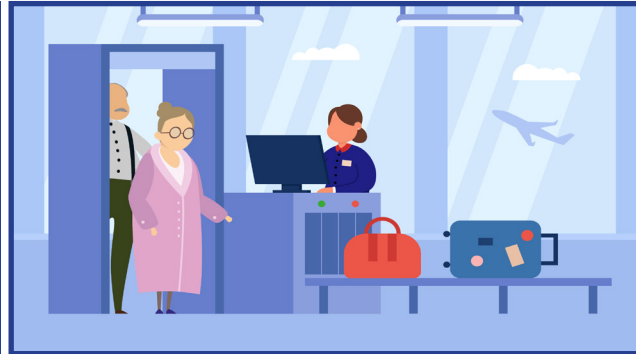
Overhead bin

SECTION B

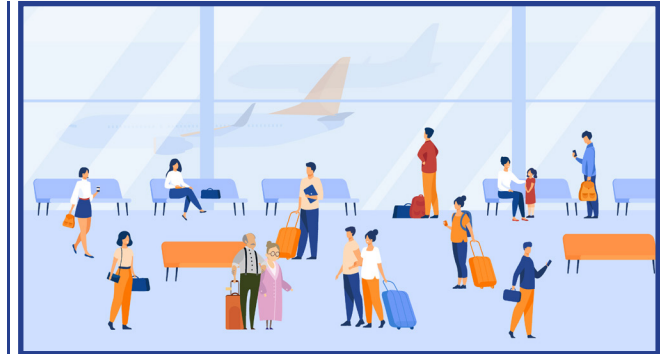
What you might hear and see



- Can I have your ticket, please?
- May I see your passport, please?
- Do you have any baggage?
- Please place your bag on the scale.
- What is your final destination?
- Would you like a window or an aisle seat?



- Lay your bags flat on the conveyor belt, and use the bins for small objects.
- Please remove your shoes and belts.
- Put your phone in the bin.
- Please step through the scanner.
- Please step to the side.
- Do you have any coins in your pocket?



- Flight IBE3021 is now boarding.
- Flight TP1693 has been cancelled.
- Flight LO407 has been delayed.
- There has been a gate change.
- This is the final boarding call for Turkish Airlines flight 1265 to Warsaw.
- Please do not leave any bags unattended.



- Turkish Airlines flight 1776 to Istanbul is now boarding.
- Please have your boarding pass and identification ready for boarding.
- Passenger Elene, please proceed to the Turkish Airlines desk at gate 12.



SECTION C

What you might need to SAY or ASK in this place

<i>Greetings</i>	Good Morning Hello! Good afternoon
<i>Thanking</i>	Thank you! Thanks a lot! Thank you very much
<i>Asking a question</i>	Can I ask a question? May I ask something?
<i>Asking questions about your flight</i>	Excuse me, where is the Turkish Airlines check-in desk? Is the flight on time? Is there a delay for my flight? Where is gate 2B?
<i>Asking questions at the check-in desk</i>	How many bags can I check? Will my luggage go straight through, or do I need to pick it up in Istanbul? How much is extra baggage cost? Please mark this bag as fragile.
<i>Leave-taking expressions</i>	Have a good day. Thank you. Have a nice day.

SECTION D

Basic Dialogues at Passport

Check-in Desk

Service agent: Good morning. Can I have your ticket, please?

Passenger: Good morning. Here you are.

Service agent: Would you like a window or an aisle seat?

Passenger: An aisle seat, please.

Service agent: Do you have any baggage?

Passenger: Yes, this suitcase and this carry-on bag.

Service agent: Here's your boarding pass. Have a nice flight.

Passenger: Thank you.

Agent: Good afternoon! Where are you flying to today?

Passenger: Istanbul.

Agent: May I have your passport, please?

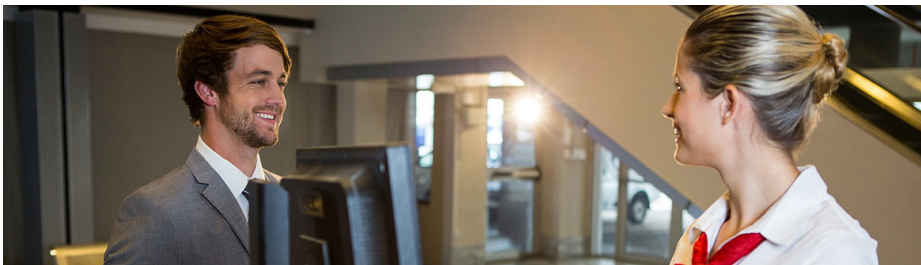
Passenger: Here you go.

Agent: Are you checking any bags?

Passenger: Just this one.

Agent: Okay, please place your bag on the scale.

Passenger: I have a stopover in Istanbul – do I need to pick up my luggage there?



Security



Security officer: Next!

Passenger: Here's my ticket.

Security officer: Please step through the scanner.

Passenger: (beep, beep, beep) What's wrong?

Security officer: Please step to the side.

Passenger: Certainly.

Security officer: Do you have any coins in your pocket?

Passenger: No, but I have some keys.

Security officer: Ah, that's the problem. Put your keys in this bin and walk through the scanner again please.

Passenger: Okay.

Security officer: Excellent. No problem. Remember to unload your pockets before you go through security next time.

Passenger: I'll do that. Thank you.

Security officer: Have a nice day.

SECTION D

Basic Dialogues at Passport

Departure

Customs official: Good morning. Do you have anything to declare?

Passenger: I'm not sure. I have two bottles of whiskey. Do I need to declare that?

Customs official: No, you can have up to 2 quarts.

Passenger: Great.

Customs official: Have you brought any food into the country?

Passenger: Just some cheese I bought in France.

Customs official: I'm afraid I'll have to take that.

Passenger: Why? It's just some cheese.

Customs official: Unfortunately, you are not allowed to bring cheese into the country. I'm sorry.

Passenger: Okay. Here you are.

Customs official: Thank you. Anything else?

Passenger: I bought a T-shirt for my daughter.

Customs official: That's fine. Have a nice day.

Passenger: You, too.



Arrival



Passport official: Good morning. Can I see your passport?

Passenger: Here you are.

Passport official: Thank you very much. Are you a tourist here or are you here on business?

Passenger: I'm a tourist.

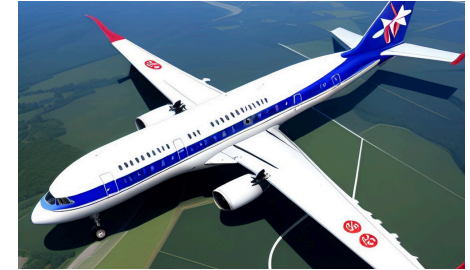
Passport official: That's fine. Have a pleasant stay.

Passenger: Thank you.

FINAL STEP

Exercises

Write down the words used for the pictures below.



.....

.....

.....

.....

Fill in the Dialogue below.

Service agent: Good morning. Can I have your ticket, please?

Passenger:

Service agent: Would you like a window or an aisle seat?

Passenger:

Put a tick next to the statements you say or hear at the security or check-in

- Please step through the scanner.
- Would you like tea or coffee?
- I would like to have a window seat, please.
- Can I have the bill, please?
- Put your keys in this bin and walk through the scanner again.

FINAL STEP

Exercises

Dialogue at the airport: Elene and Erasmus are at the airport check-in desk. Erasmus is talking to the check-in desk attendant.



Fill in the blanks with the most appropriate option.

- a) Are you checking any bags?
- b) Ticket
- c) Passport
- d) Boarding passes
- e) Do you want a window or an aisle seat?
- f) Where are you flying to?

Service agent: Good morning. Can I have your..... to Istanbul, please?

Erasmus: Sure, here you are.

Service agent:?

Erasmus: An aisle seat, please.

Service agent: Do you have any baggage?

Erasmus: Yes, this suitcase and this carry-on bag.

Service agent: Here's your boarding pass. Have a nice flight.

Erasmus: Thank you.

Agent: Good afternoon! today?

Erasmus: Istanbul.

Agent: May I have your please?

Erasmus: Here you go.

Agent:?

Erasmus: Just this bag.

Agent: Okay, please place your bag on the scale.

Erasmus: I have a stopover in Madrid – do I need to pick up my luggage there?

Agent: No, it'll go straight through to Istanbul. Here are your , – your flight leaves from gate 10B and it'll begin boarding at 8:35. Your seat number is 11A.

Erasmus: Thanks

VIDEOS

External Video Links

- <https://www.youtube.com/watch?v=1Wo2mLEmdz8>
- <https://www.youtube.com/watch?v=KbMBGd97EC4>
- <https://www.youtube.com/watch?v=xyJhyoD2Qz4>
- <https://www.youtube.com/watch?v=SYpPoL5RZHA>
- <https://www.youtube.com/watch?v=2InnDJagwT0>

